

Pratiksha Doke

Pune, India

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Professional Summary

DevOps / Cloud Engineer with **3.6+ years of experience** designing, automating, and supporting **Azure-based Non-Production and Production environments**. Strong expertise in **Azure DevOps CI/CD (YAML pipelines), Terraform, Docker, Linux, and Infrastructure as Code (IaC)**. Proven record of improving release reliability, reducing manual effort, and enhancing system stability through automation and monitoring.

Core Technical Skills

CI/CD & Version Control: Azure DevOps (YAML Pipelines), GitHub Actions, Git, Maven
Cloud: Microsoft Azure (VMs, VNets, Subnets, NSGs, DNS, VNet Peering, Key Vault, Log Analytics)
IaC & Automation: Terraform, ARM Templates, Packer (Golden Images), Ansible
Containers: Docker, Kubernetes (AKS – basic), Helm (basic)
Monitoring: Azure Monitor, Application Insights, Grafana, Log Analytics, KQL (basic)
OS & Scripting: Linux (RHEL, Ubuntu), Bash/Shell, Python (basic)
Security: Azure RBAC, Secrets Management, Least Privilege, NSG Hardening

Professional Experience

Amdocs — DevOps Engineer Jul 2024 – Present

- Designed, owned, and stabilized Azure NPRD and PROD environments for FTS/RDS projects, improving deployment reliability and operational stability.
- Built and maintained end-to-end Azure DevOps YAML pipelines for Java microservices, automating code build, unit/integration testing, artifact management, Docker image creation, and deployment.
- Developed and optimized Docker images; integrated with Azure Container Registry (ACR) and managed environment-specific deployments across DEV, QA, NPRD, and PROD.
- Implemented deployment strategies including blue-green and rolling deployments, ensuring zero-downtime releases.
- Automated infrastructure provisioning using Terraform and Packer golden images for consistent and faster VM builds.
- Configured Azure networking including VNets, subnets, NSGs, DNS, and VNet peering following enterprise security and compliance standards.
- Implemented centralized logging, monitoring, and alerting using Azure Monitor, Application Insights, Log Analytics, and Grafana; built dashboards and alerts for multiple teams.
- Collaborated with cross-functional teams (Development, QA, Support) to troubleshoot CI/CD pipeline failures, optimize build times, and standardize deployment processes.

Amdocs — Associate DevOps Engineer Jul 2022 – Jul 2024

- Supported FTS/RDS application migration from on-premises to Azure Non-Production environments.
- Administered Linux servers including user access, permissions, directory structures, and deployment support.
- Supported CI/CD pipeline executions in Azure DevOps; analyzed build and deployment failures and assisted in pipeline optimization.
- Managed artifact versioning and deployments across multiple Java-based microservices.
- Performed basic monitoring, log analysis, and incident resolution support to maintain system stability.

Education

Bachelor's Degree — Savitribai Phule Pune University (SPPU)

2019 – 2022

Additional Information

Notice Period: Immediate / Negotiable

Preferred Location: Pune / Hybrid